

# Simplify payment for bundled services and packages: Up to 90 days of care in 1 transaction.

The CareCredit health and wellness credit card allows your patients or clients to finance packages, bundled services, and treatment plans to be completed within 90 days in a single transaction.\*

## PATIENT OR CLIENT BENEFITS

- **Helps improve the financing experience.** They can complete one transaction for care,\* rather than completing multiple transactions that may have separate promotional financing offers.
- **Helps encourage long-term wellness.** With the ability to use one transaction to finance packages and bundles,\* they can get the care they want or need today—and tomorrow.

## PROVIDER BENEFITS

- **Fits your business.** Do you offer package discounts? CareCredit gives you the flexibility to provide financing that works for the way you offer packages and bundles.
- **Helps increase treatment acceptance.** The option to pay with one transaction and schedule up to 90 days of services in advance may help patients or clients move forward with your recommended care.

## SEE THE DIFFERENCE

### BEFORE: Purchasing individual treatments or services



#### PATIENTS/CLIENTS

Pay with multiple transactions, each of which may be eligible for separate financing offers.



#### PROVIDERS

Receive multiple payments, each within 2 business days of the individual transactions.

### NOW: Purchasing packages, bundled services, and treatment plans\*



#### PATIENTS/CLIENTS

Pay with 1 transaction, which may be eligible for promotional financing.



#### PROVIDERS

Receive 1 payment within 2 business days of the initial transaction.

**CareCredit can be accepted for packages, bundled services, and treatment plans to be received in 90 days\* in a limited number of industries, including:**

**BEHAVIORAL HEALTH - CHIROPRACTIC - DAY SPA - DERMATOLOGY - MEDICAL SPA  
OCCUPATIONAL THERAPY - PHYSICAL THERAPY - SPEECH THERAPY - NUTRITIONIST/DIETITIAN**

# How to process packages and bundled services transactions:

## USING PROVIDER CENTER OR A CARECREDIT INTEGRATION?

Simply follow the steps on the “transaction” screen and include the final date the package or bundled service will be complete. Only switch the toggle if the purchase is not a bundled service.

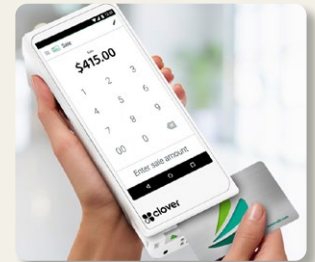
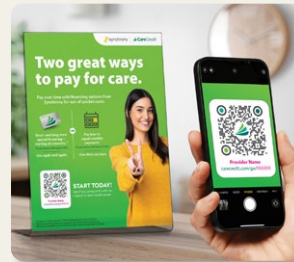
### Process a Purchase

All fields are required unless otherwise noted

Transaction type: <b>Purchase</b>	Account number: *****1234
Name on account:	Available credit: <b>\$999.72</b>
Cardholder Name Cardholder 1	<b>REQUEST CREDIT LINE INCREASE</b>
If the person presenting the card is not listed above, please call 800-859-9975 to verify they are authorized to use the account.	
Purchase amount \$2,000.00	Patient's/Client's ID
Program name CareCredit	Manufacturer Select One
<input checked="" type="checkbox"/> This package or bundled service will be completed at a future date.	
Service Completion Date 04/01/2025	
<small>Must be no more than 90 days out. Cannot be in the past.</small>	

## USING YOUR CUSTOM LINK/QR CODE OR A TERMINAL?

Your patients or clients will complete payments similarly to other CareCredit credit card transactions. However, the transaction won't be automatically recorded as a bundled service, so you will need to track the delivery of services within the 90-day time frame internally.



## REFUND POLICY

Please note the following policy as it relates to financing packages, bundled services, and treatment plans.

Refunds must be immediately processed if a patient or client has paid for services and treatments that are canceled or not rendered within 90 days of the initial transaction.

- A NO REFUND policy where services and treatments were NOT rendered is not acceptable.
- There is an exception in the case of custom special-order items where the non-refundability has been clearly disclosed to the cardholder.
- Any refunds processed for cardholders who originated transactions with the CareCredit credit card must be refunded to the CareCredit credit card.
- Failure to process refunds on a timely basis could result in chargebacks and potentially the withdrawal of the CareCredit program from the practice/business.

For questions or more information, contact your CareCredit representative or Practice Development Team at 800-859-9975, option 1.