CareCredit Provider Center

CareCredit
Making care possible...today.

A convenient portal to help manage your business and grow your practice

Provider Center Dashboard Example

It's fast, easy and right at your fingertips!

In addition to processing patient or client applications and transactions, you can access a wealth of valuable resources on CareCredit's Provider Center. From informative reports and practice-building resources to account management and training tools—take advantage of all the portal has to offer.

Provider Locator

Keep your practice information updated on the online Provider Locator—a tool searched by more than 600,000 people each month looking for practices that accept CareCredit. Also, make sure each staff member using Provider Center submits their contact information so we can keep them up to date on all the training opportunities, tips and resources available.

CareCredit Training

The Learning Center is the place to go for information on all things CareCredit, including CareCredit Certification, Provider Center Process Job Aids, Dispute Notification, and the enhanced Operating Guide—your reference for frequently asked questions and program details.

Practice Activity Reports

Daily Funding Report

Get a summary and detailed funding report with adjustment information by date. Promotion and card type information is also included.

Recent Transactions

Includes up-to-the-minute information about online transactions that occurred within the last 93 days, searchable in 31-day increments.

Activity at a Glance

View year-to-date and month-to-date summaries of your practice's CareCredit applications and transactions.

Website User Activity

Observe prequalification, credit application, and sales tracking history by authorized users in your practice.

Learn more at carecredit.com/providercenter

CareCredit Provider Center

Cardholder Activity Reports

Application Summary Report

Get detailed information on who has applied for CareCredit at home or in your practice. The application report lets you review the previous day's activity, including a list of patients or clients who have prequalified for a CareCredit credit card with no impact to their credit bureau score. You can also see applications, approvals and rejections.

Cardholder Available Credit / Non-Activated Cardholder

Information on patients or clients who applied for CareCredit through your practice and have a CareCredit credit card. Includes cardholder activation status and how much credit they have available.

Use the report to:

- **Help educate patients or clients** on their available payment options so they can make informed decisions about recommended care.
- **Reach out to patients or clients** with your practice's upcoming promotions or new products and services. Remind them they have CareCredit available to pay for care.

Provider Resources

Order Supplies

Quickly and easily order brochures, displays, guides, referral resources and operational tools.

Marketing Toolkit

Let patients or clients know you are committed to helping them get the care they need by introducing financing opportunities on your website, emails and social media with ready-made digital assets.

- **Enhance your website** and patient or client emails with banners and buttons.
- **Share your custom link** to help patients or clients easily see if they prequalify (no impact to their credit bureau score), apply and pay from their own device.
- **Generate text messages** and social media content easily with a selection of ready-to-share messages.
- **Boost your website content** with pre-written sample copy.
- **Direct patients or clients to the Payment Calculator** to instantly estimate what their monthly payment may be.

Additional Resources

Information available includes webinars, white papers, industry trends and social media insights. Updates are sent out in real time through the Message Center.

Visit **carecredit.com/providercenter** and log in with your Merchant ID and password.

For more information, contact your Practice Development Team at **800.859.9975, option 1 then 6.**

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